
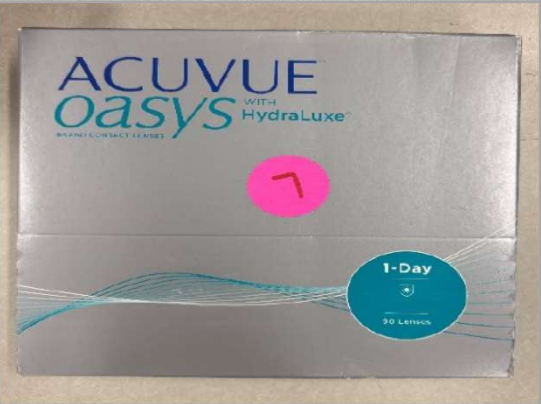



Johnson & Johnson Returns

Photo Examples of Returns

No Credit will be provided if:	Key Characteristics	Photo
Open box	Pack is opened and lenses are exposed	
Stickered	Stickers or labels on any part of box	
Broken Perforations	A split of carton perforation	

Johnson & Johnson Returns

Photo Examples of Returns

No Credit will be provided if:	Key Characteristics	Photo
Open flap	Open end or front flap	
Corner/ carton dent	A dent in packaging, but does not tear carton fibers	
Corner damage	Any imperfections on carton corner	
Handwriting or sticker residue	Handwriting of any kind or residue of stickers on carton	


Johnson & Johnson Returns

Photo Examples of Returns

No Credit will be provided if:	Key Characteristics	Photo
Torn carton	A puncture or tear in carton	
Scratch	Any scratches on carton	
Cut	Any cut on the carton	
Foreign matter	Including, ink, dirt, oil, pen mark, smudge, or blood	

Johnson & Johnson Returns

Photo Examples of Returns

No Credit will be provided if:	Key Characteristics	Photo
No credit: Open 90 pack	Open boxes are ineligible for return. Returns not meeting criteria will be destroyed and no credit will be provided. Patients may utilize the Comfort Promise if they are not 100% satisfied with their lenses.	
Partial Credit will be provided if:	Key Characteristics Photo	
Partial credit: Return includes some closed, some open boxes are returned	Open boxes of any kind will receive partial credit. In these photos, the customer would receive 75% credit. Patients may utilize the Comfort Promise if they are not 100% satisfied with their lenses.	
